

## To the Residents & Family Members of the Kempton of Charleston:

Thank you for choosing Southern Luxe Community Salons as your salon provider!

## Appointment requests are made by the following methods:

Phone: call our scheduling service line at 1.800.543.9140

Email: email your request to kempton@southernluxesalons.com

**Scheduling Service:** Our scheduling service is available Monday through Thursday 10am to 5pm. If you reach our voicemail system, please leave a detailed message with your name, community name and phone number so that we may return your call as soon as possible.

<u>Payment is made by debit or credit card only</u>: All salon and spa services and optional stylist gratuities are charged to debit or credit cards. Cash or Checks are not accepted.

## To utilize the salon, residents must provide a card to save on file.

Residents and off-site families (applicable POA cardholders) must provide card information and service instructions by phone or in the salon, prior to setting the resident's first appointment. The card is kept securely on file, and receipts are emailed each time services are entered. You must provide an email to receive a receipt from Square Merchant Services.

**Your First Service:** For the first appointment, the stylist will ask questions to determine how you prefer to have your hair styled, so it may require a little extra time. It is helpful to know your preferred length, style direction and shape, desired amount of hold, preference for volume, curl, or smoothness, and if you prefer an overall natural or styled look.

**Resident Family Members:** if applicable, please call or email us directly to authorize service instructions, share photos and assign optional stylist gratuities. We share the weekly appointments with the community care staff each week for transportation service.



Cleanse & Condition Shampoo Only Deep Conditioning Treatment	10 12	Nail Treatments  Manicure – regular polish 30  Pedicure – regular polish 50  Polish Change – regular polish 20
Design Classic Haircut Only Clipper Haircut Only Bang Trim Only Neck Trim Only Beard Trim or Removal Mustache Trim or Removal Facial Grooming Only (ears, nose, brows, chin)	40 28 10 5 25 15 8	Gel Polish Manicure 45 Gel Polish Pedicure 65 Gel Polish Change 40 French Polish Design Add 15 Nail Trim & Shape (hands) 15 Nail Trim & Shape (feet) 30  Packages: Haircut, Perm & Any Style 165
Finishing Styles  • Roller Set Style  • Curling Iron Style  • Flat Iron Style  • Blow Out Style  Touch Up/Recomb Updo & Special Occasion Style	40 15 60	Haircut, Single Process Color & Any Style  Classic Haircut & Any Style 70  Gentlemen's Full Freshen Up 55 optional Shampoo, Clipper Haircut, Beard and/or Mustache trim or removal, Facial Grooming (brows & ears).
<b>Texture</b> Perm or Relaxer Only	95	Most haircut, texture, color and finishing style services include an optional shampoo and conditioner service.
Color Single Process Partial Highlight Full Highlight Eyebrow Tint  Spa Treatments  ❖ Brow Shaping  ❖ Lip or Chin Hair removal	65 75 85 10	<ul> <li>Gel polish services include gel polish removal.</li> <li>For residents that require transportation assistance - contact us directly by phone or email in advance, so that coordination can be pre-planned with the community staff. Stylists are unable to enter or transport residents to and from personal apartments.</li> </ul>
		❖ Optional gratuities are permitted and may

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be added to your service.